

AIPHONE

IX System

**Video Door Station
(IX-DA, IX-DB)**

**Audio Only Door Station
(IX-BA, IX-BB)**

**Operation Manual
Software version 7.00 or later**



Video Door Station



Audio Only Door Station

- Read this “Operation Manual” prior to usage to ensure safe and correct operation.
- Keep this in a safe place for future reference.

Precautions

 This symbol is intended to alert the user to cautions (including warnings and cautions).

 This symbol is intended to alert the user to prohibited actions.

 This symbol is intended to alert the user to actions that are forced or instructed.



Warning

Negligence could result in death or serious injury.

 **If there is smoke, abnormal odor, abnormal sound, or if the station is damaged, immediately disconnect the LAN cable and power from the station.**
This may result in fire or electrical shock.

 **Do not dismantle or alter the unit.**
Fire or electric shock could result.

Dismantling or alteration

 **High voltage is present internally. Do not open the case.**

Electric shock could result.

 **Keep the station away from flammable materials.**

If this happens, remove the LAN cable from the station. This may result in fire or electrical shock.

 **Keep the station away from liquid.**

If this happens, remove the LAN cable from the station. This may result in fire or electrical shock.



Caution

Negligence could result in injury to people or damage to property.

 **Do not put anything on the unit or cover the unit with cloth, etc.**
Fire or unit trouble could result.

 **If there is smoke, abnormal odor, abnormal sound, or if the station is damaged, immediately disconnect the LAN cable and power from the station.**
This may result in fire or electrical shock.

Operation precautions ■

General considerations

1. Keep the unit more than 1m (3.3') away from radio or TV set.
2. If the unit is down or does not operate properly, unplug the power supply or turn off the POWER switches.
3. The unit case may become a warm with use, but this is not a unit malfunction.
4. If you enable "Second Video Encoder" ([→ page 20](#)), the unit will continue to output video. When this happens, the unit case may become warm but this is not a unit malfunction.
5. If it is used close to a cellular phone, the unit may malfunction.
6. The unit turns inoperative during power failure.
7. In areas where broadcasting station antennas are close by, the intercom system may be affected by radio frequency interference.
8. During communication, If you stand too far away, it may be difficult for the other person to hear the communication.
9. If there are loud noises around the unit (such as music playing or children crying), the sound may break up and be difficult to hear.
10. During communication, if you speak before the other person has finished talking, your voice may not come through clearly. Communication will proceed smoothly if you wait until the other person has finished before speaking.
11. During monitoring, the noise cut function does not work for making outside sounds easy to hear, so the noise may be heard louder than during communication.
12. This product, being a control unit of door release, should not be used as a crime prevention device.
13. The discrimination between day and night is performed automatically by the door station. Though the discrimination result may vary depending on the installation environment, it is not a malfunction.
14. Due to the environmental sound around the unit, it may hinder smooth communication, but this is not a malfunction.
15. At night, due to reduced lighting on the object, the monitor sees more noise and the face becomes more difficult to see, but this is not malfunction.
16. At a gate or porch illuminated by a fluorescent lamp, the picture may vary, but this is not a malfunction.
17. The outline of video images displayed by video door station may differ from that of the actual person(s) or background, but this is not a malfunction.
18. If the surface of a video door station freezes during wintertime, the picture may become difficult to see or the call button (including the call button of audio door station) may not move, but this is not a malfunction.
19. Warm-color lighting shining on the video door station may change the tint of the picture on the monitor.
20. When using fluorescent lights to illuminate the screen its colors may periodically change (color rolling), but this is not a malfunction.
21. When outside temperature lowers sharply after rainfall, etc., the inside of the camera may fog up slightly, causing a blurry picture, but this is not a malfunction. Normal operation will be restored when moisture evaporates.
22. When the unit's screen is illuminated with strong light, the image looks white or silhouetted. But this is not a unit trouble.
23. Aiphone assumes no responsibility for corruption of saved information (such as changes to or deletion of saved information). Please be aware of this in advance.

Notes on using this system

1. Depending on the network environment and computer, it may not be useable.
2. You need to set the ID/password to access the web server when changing the system settings or doing the system maintenance. The system administrator must keep the ID/password without fail.
3. The ID/Password to access the web server for setting the system is the customer's responsibility. Make sure you set a password that cannot be easily guessed by a third party. We recommend that you change the ID/Password on a regular basis.
4. You may not be able to operate stations while updating the System settings by using a PC.
5. Video images and/or sounds may be interrupted depending on the communication status.
6. If there is an error in the setting of the corresponding station, calls will not work properly.
7. If you are experiencing difficulties in the use of the system, please check our website at <http://www.aiphone.net/>.

Notice

1. Aiphone assume no responsibility for damages as a result of delayed or unusable services, which were due to failures in network equipment, communication services by Internet and cellular phone companies, line interruptions, communication failures, or inaccuracies or omissions in the transmission unit.
2. Aiphone is not to be held responsible for any damages resulting from the information being leaked or tampered with or due to interception, unauthorized access, or other reasons along the communication path.
3. We will under no conditions be liable for damage that occurs due to the inability to communicate due to malfunctions, problems, or operational errors in this product.
4. We will under no conditions be liable for any damages or losses resulting from this product's contents or specifications.
5. This manual was created by Aiphone Co., Ltd., all rights reserved. Copying a part of or this entire manual without prior permission from Aiphone Co., Ltd. is strictly forbidden.
6. Please note that images and illustrations depicted in this manual may differ from the actual ones.
7. Please note that this manual may be revised or changed without prior notice.
8. Please note that product specifications may be changed for the sake of improvement without prior notice.
9. Please be aware that it is the customer's responsibility to ensure that their computer is secure. We will under no conditions be liable for security failures.
10. This system is not intended for life support or crime prevention. It is just a supplementary means of conveying information. Aiphone will under no conditions be liable for loss of life or property which occurs while the system is being operated.
11. This system is not intended for preventing physical injury, accidents caused by disasters and property damage.
12. Please receive and retain all configuration data from the supplier. If you lose the configuration data, there are cases where maintenance and after-sales service calls may incur additional setup fees.
13. Some countries have local restrictions on connecting to a PBX. Please refer to our website to check the countries where PBX connection is allowed. <https://www.aiphone.net/support/software-documents/ix/documents.html>
14. Due to the future required changes to network communication functionality etc. may not be possible to respond by updating the firmware of the station and it may not operate properly.

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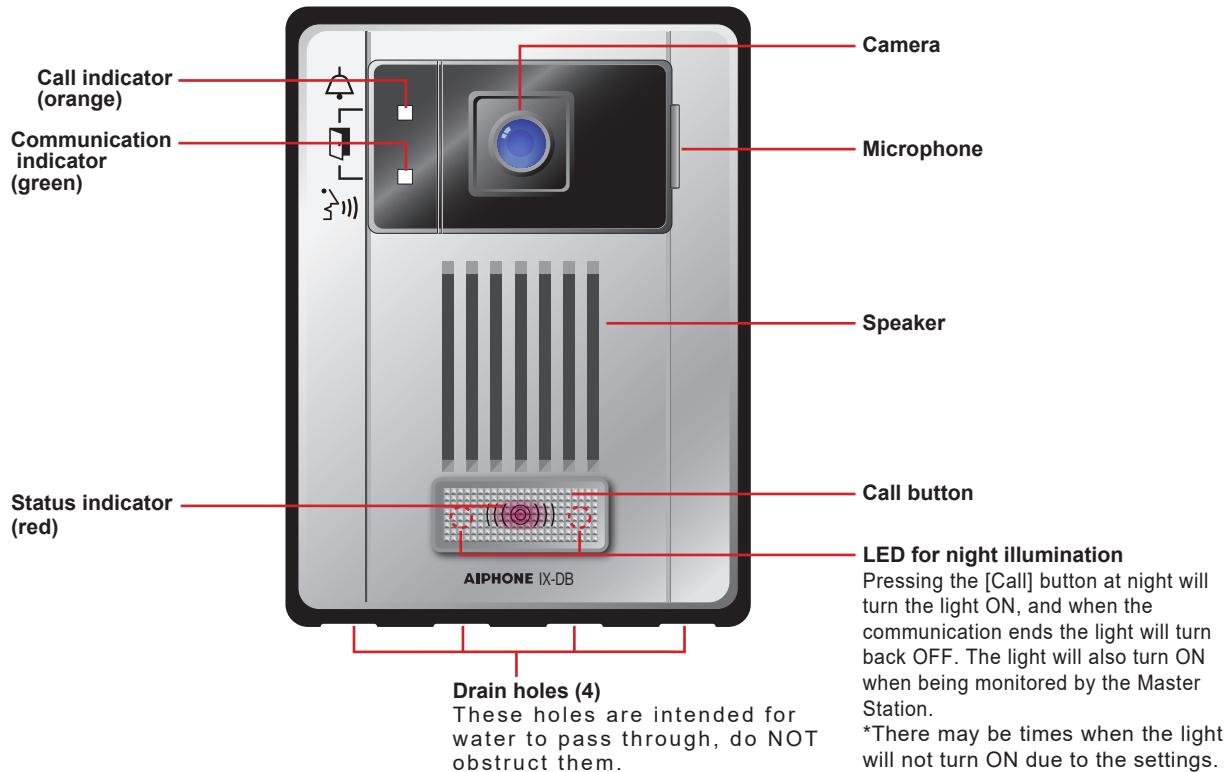
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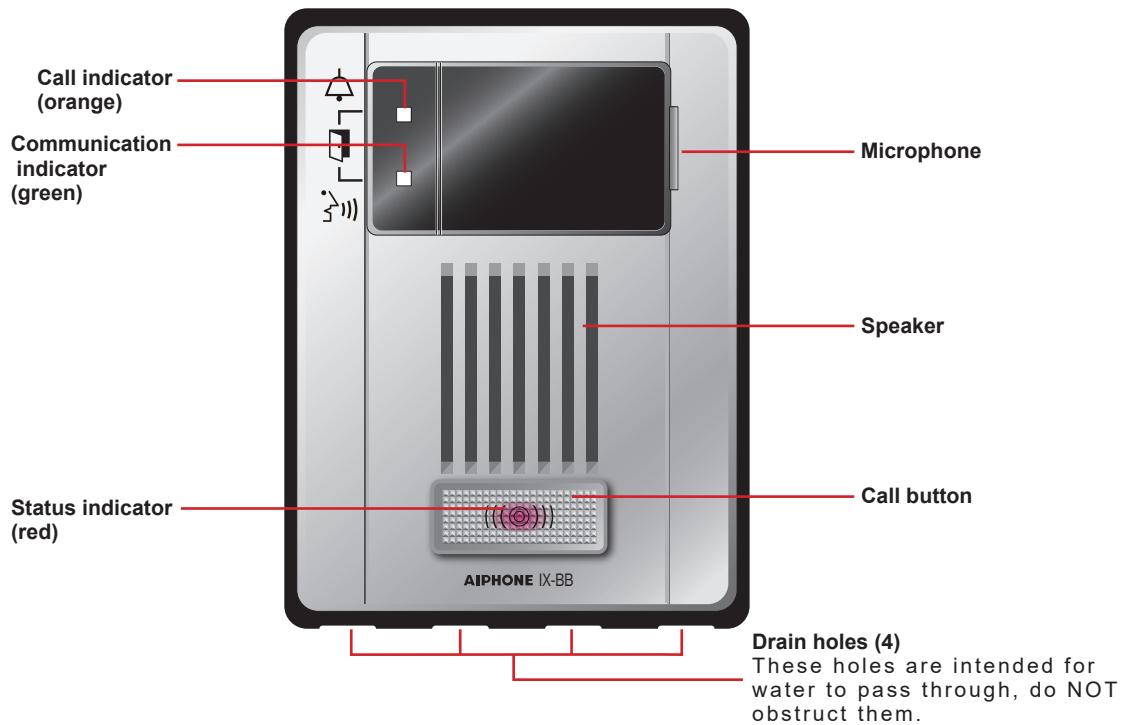
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Part Names

Video Door Station IX-DA, IX-DB



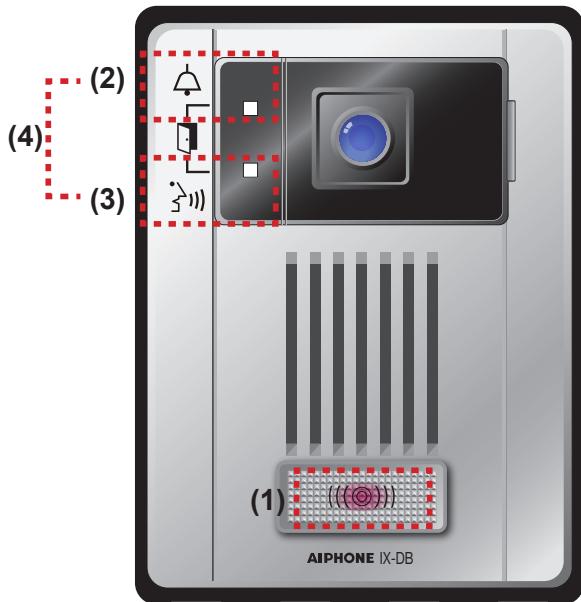
Audio Only Door Station IX-BA, IX-BB



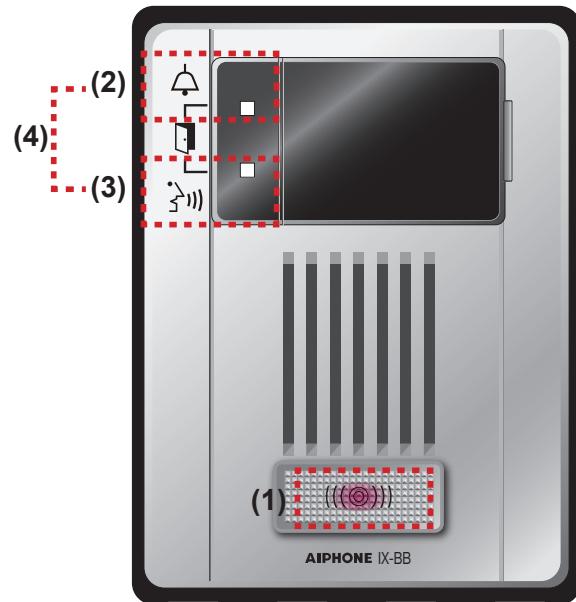
In this document, the Video Door Station and the Audio Only Door Station are referred to collectively as the "Door Station."

Indicators

Video Door Station IX-DA, IX-DB



Audio Only Door Station IX-BA, IX-BB



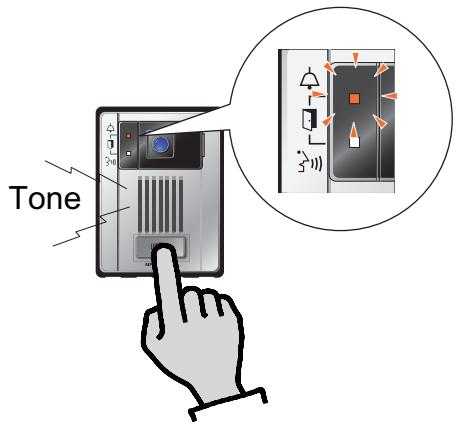
■ : Light ON □ : Light OFF

Number	Name	Status (Pattern)		Description
(1)	Status indicator	Red flashing	Normal flashing → ■ 0.75 sec → □ 0.75 sec →	Booting
			Fast flashing → ■ 0.25 sec → □ 0.25 sec →	Device error
			Long interval flashing → ■ 0.5 sec → □ 4 sec →	Communication failure
			Long irregular flashing → ■ 1 sec → □ 0.25 sec → ■ 0.25 sec → □ 0.25 sec → ■ 0.25 sec → □ 0.25 sec →	Firmware version upgrading
			Short irregular flashing → ■ 1 sec → □ 0.25 sec → ■ 0.25 sec → □ 0.25 sec →	Initializing
			■	Standby
(2)	Call indicator	Red flashing	Slow flashing → ■ 1 sec → □ 1 sec →	Calling destination busy
			— Repeat 3 times, then Light ON — → ■	
(3)	Communication indicator	Green light	■	In communication
(4)	Call indicator + Communication indicator	Orange flashing + Green flashing	Normal flashing → ■ 0.5 sec → □ 0.5 sec →	Door releasing

Place a call

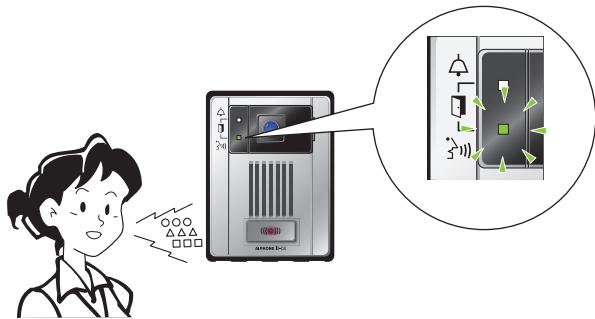
1 Press the [Call] button

- The ringback tone will play from the speaker.
- The call indicator will flash.
- Video from the camera is displayed at the call destination. (Video Door Station only)
- The LED illumination will turn ON in low ambient lighting. (Video Door Station only)



2 Speak when the other party answers

- The call indicator will turn OFF, and the communication indicator will turn ON.



Notice

- The call is placed using the priority that was set during programming.
- If the line is busy or there is no answer, try call again.
- The call ring timer and the ringback tone count may vary depending on the settings.
- Depending on the settings, communication sounds may play from separately installed speakers.
- Depending on the settings, the electric locks and auto doors may cause sounds when unlocking.

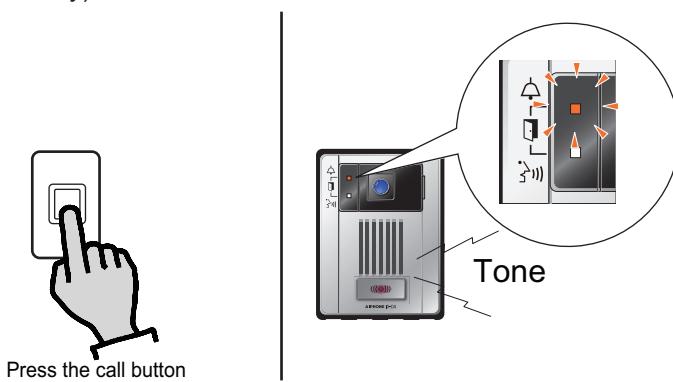
Use an external device to place a call

Use an external device (sensor, call button, etc.) to place a call to a pre-determined location.



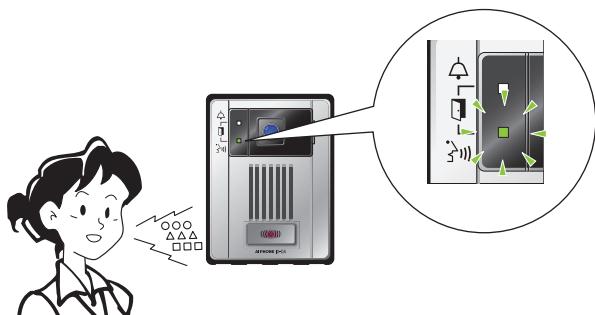
1 Control the external device

- The ringback tone will play from the device speaker.
- The call indicator on this device will flash.
- Video from the camera is displayed to the call destination. (Video Door Station only)
- The LED illumination will turn ON when in low ambient lighting. (Video Door Station only)



2 Speak when the other party answers

- The call indicator on the device will turn OFF, and the communication indicator will turn ON.
- Communication on this device is performed using the speaker and microphone.



- The call is placed using the priority that was set during programming.
- If the line is busy or there is no answer, try call again.
- The call ring timer, the ringback tone, and ringback tone count may vary depending on the settings.
- Depending on the settings, communication sounds may play from separately installed speakers.
- Depending on the settings, the electric locks and auto doors may cause sounds when unlocking.

Receive a page

Paging will be heard after the paging pretone.

- 1 The paging pretone will ring, then paging will begin



- 2 Paging complete



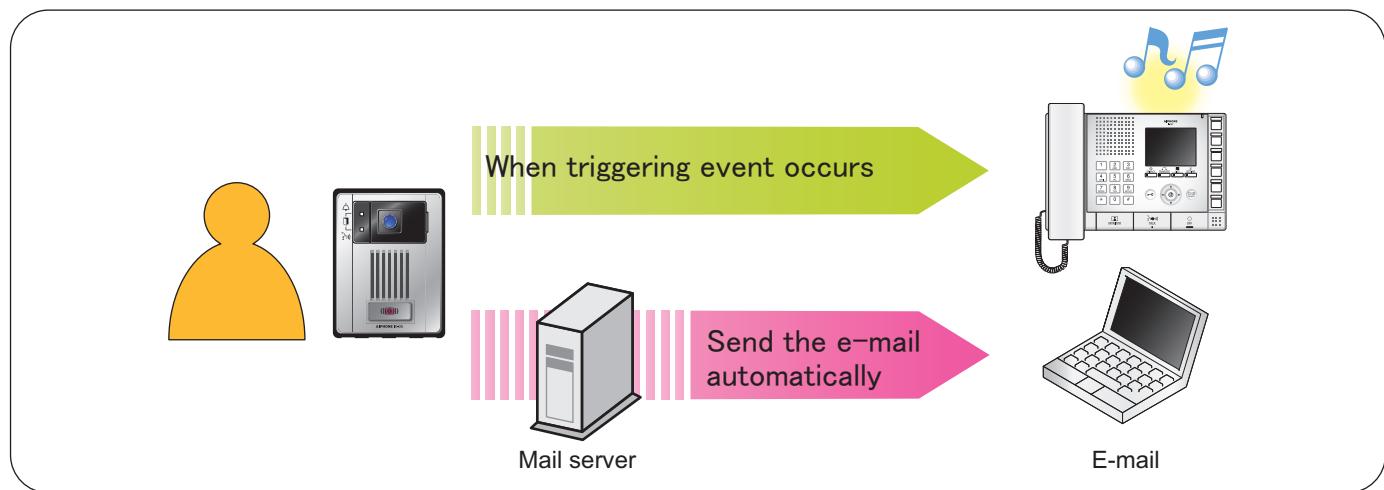
Notice

- If the [Call] button is pressed while receiving a page, the page may be canceled and the call placed (depends on settings).
- The paging pretone ring is dependent on the settings of the system.
- Depending on the settings, the paging pretone and the paging audio may play from separately installed speakers.

Send an e-mail

An e-mail can be sent to pre-registered e-mail addresses.

Refer to "E-Mail Settings" ([→ page 27](#)) for settings related to e-mail.



Example of sending e-mail:

When performing an outgoing call from this device (Station Number: 003, Station Name: Audio Only Door Station 3, Location: Receptionist) using the priority "Urgent."

Source	xxxx@xxxxx.com
Time and date sent	11/20/2014 7:22
Recipient CC	xxxx@xxxxx.com
Subject	An outgoing call was made using the priority "Urgent."

Call Placed [20141120 07:21:40].

Source Station Number: [003]
 Source Station Name: [Door Station 3]
 Source Station Location: [Receptionist]
 Call Priority: [Urgent]
 Destination group number: []
 Destination Group Name: [Call Button]



Notice

- "UTF-8" encoding is used. Characters may display incorrectly depending on the e-mail client.
- If the call is placed from a Video Door Station, the e-mail will include an image (JPEG).

Connect to the same network as the device and manage the settings from PC web browser. Settings using a PC web browser cannot be performed when the administrator sets the Expanded System to "Enable."

System requirements

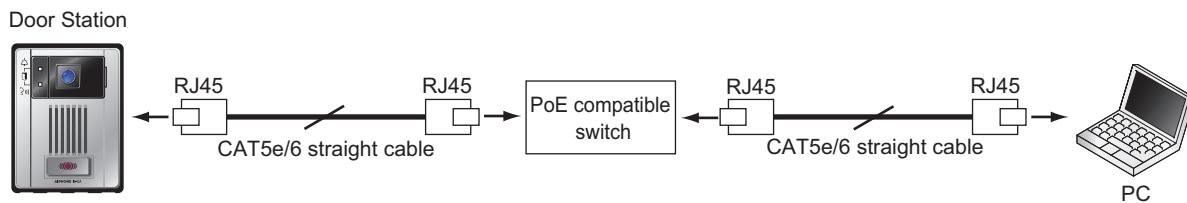
The PC should meet the following requirements to be capable of configuring the system. For the latest information on system requirements, please visit our website (<https://www.aiphone.net/>).

Network	Ethernet (10 BASE-T, 100 BASE-TX)
Web browser	Microsoft Edge / Internet Explorer 10.0, 11.0 (TLS1.2 enabled)

Connecting to a PC

Connect the station with a PC using PoE compatible switch.

- Use CAT5e/6 straight cable to connect the devices through LAN port.



Login to this device

1 Start the PC and open a web browser

2 Enter the address below into the web browser address bar

`https://(IP Address of this device)/webset.cgi?login`

When the IP address is IPv6, put brackets ([]) around it.

Display the login screen.

3 Select the language

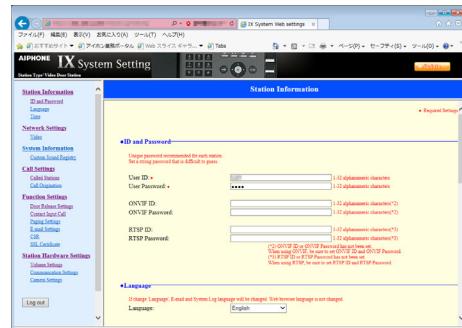
Language for displaying contents on the Web settings is changed.



Display the login screen of the selected language.

4 Enter the ID and password, and click **Login**

Contact your system administrator for ID and password.



Display the setting screen.



- Cannot log in when the Expanded System is set to "Enable."
- Be sure to type in "https://" to login.
- Do not login multiple times using multiple browsers at one time on the same PC.
- The initial IP address and Subnet mask values are below.

IP address: 192.168.1.160
Subnet mask: 255.255.255.0

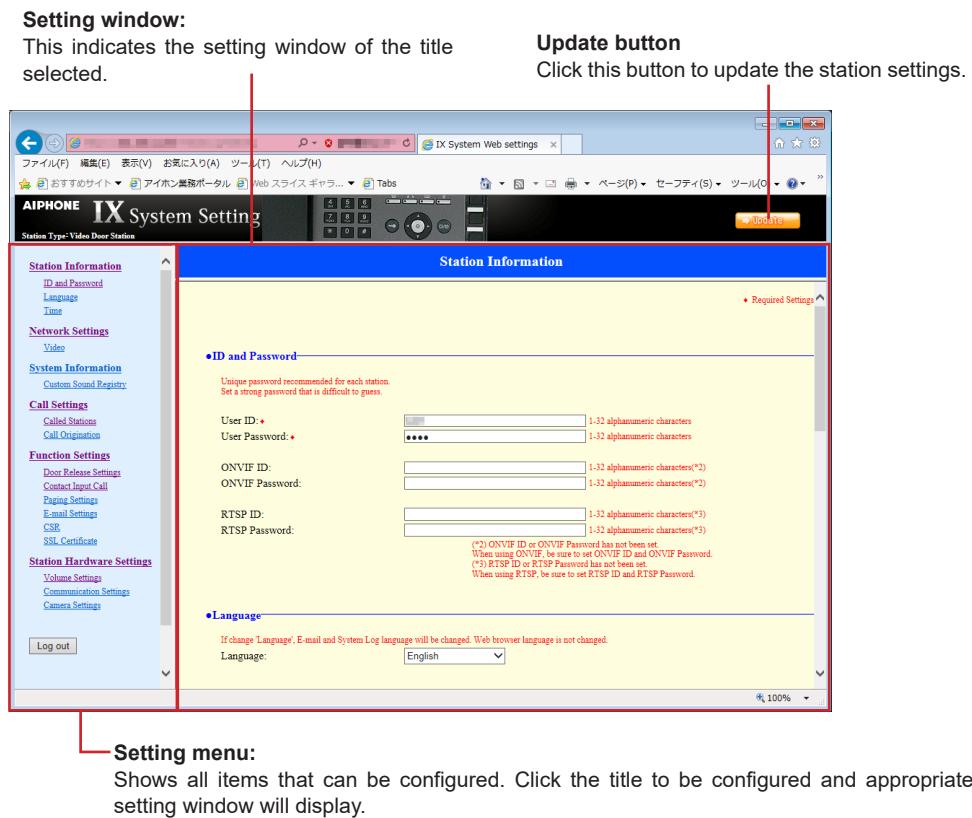
- Contact the system administrator if the IP address or subnet mask for the device is not known.

Setting window

When accessing the web server of the station, the following setting window will appear. The station can be configured in this window.

- Video Door Station screen shots are shown in this manual.
- Depending on the PC and OS being used, the window may be slightly different.
- After configuring the station, confirm its operation by referring to the “Operation Manual.”

<Setting window sample>



How to configure

1 Click the title to configure in the settings menu

The setting window for that particular title will be shown.

2 Configure each setting item

3 When done making changes, click to update the settings

- When the settings are updated, “Setting Updated.” will be shown at the top left corner in the window. If this fails, an error message will be shown.
- To cancel the changes, click another title in the setting menu.

4 Repeat steps **1** to **3** for other titles

To log out of the Web server of this station, click in the settings menu.

Notice

- To end the setting session, do not use . Use to end.
- If the setting window switch to another without clicking , the settings will not be saved.
- When no activity is detected for one hour, the connection will be automatically terminated.

List of settings

Entry	Reference page
Station Information	
ID and Password	
User ID ♦	page 16
User Password ♦	page 16
ONVIF ID (Video Door Station only)	page 16
ONVIF Password (Video Door Station only)	page 16
RTSP ID	page 16
RTSP Password	page 16
Language	
Language	page 17
Time	
Time Zone	
Select time zone	page 18
Daylight Savings Time	
Enable automatic daylight savings time	page 18
NTP	
Enable NTP	page 18
Date and Time	
Time	page 18
Network settings (Video Door Station only)	
Video	
SIP Channel	
Coding System	page 19
Resolution	page 19
Frame Rate [fps]	page 19
Select Profile [H.264 / AVC]	page 19
I-picture interval [H.264 / AVC] ♦	page 19
Bit rate [kbps] [H.264 / AVC]	page 19
Select Quality [Motion-JPEG]	page 19
ONVIF Transmit Channel	
Second Video Encoder	page 20
Coding System	page 20
Resolution	page 20
Frame Rate [fps]	page 20
Select Profile [H.264 / AVC]	page 20
I-picture interval [H.264 / AVC] ♦	page 20
Bit rate [kbps] [H.264 / AVC]	page 20
Select Quality [Motion-JPEG]	page 20
System Information	
Custom Sound Registry	page 21

Entry	Reference page
Call Settings	
Called Stations	
Priority Setting	
Priority	page 22
Call Origination	
Call Acknowledged Settings	
Ringback Tone	page 22
Call Timeout [sec] ♦	page 22
Ringback Tone Count [time(s)]	page 23
Busy Tone	page 23
Error Tone (Call failed)	page 23
Function Settings	
Door Release Settings	
Door Release Tone	
Door Release Operating Tone	page 24
Door Release Authorization	
Authentication Key	page 24
Contact Input Call	
Door Station Call Group Assignment	
Group Number	page 25
Priority	page 25
Call Acknowledged Settings	
Ringback Tone	page 25
Call Timeout [sec] ♦	page 25
Ringback Tone Count [time(s)]	page 25
Paging Settings	
Paging Pretone Setting	
Pretone	page 26
E-Mail Settings	
E-mail Addresses	
Destination 1 to 3	page 28
E-mail Event Trigger	
Normal call	page 28
Priority call	page 28
Urgent call	page 28
Call Failed	page 28
Error Occurred	page 28
Station Restart	page 28
Periodic Log Transmission	page 28
Periodic Log Transmit Time	page 28
Periodic Log Transmit Interval	page 28
Subject Text	page 28
Additional Settings (Video Door Station only)	
Attach Image	page 28
Attachment Image Filename	page 28
CSR	
Certificate Signing Request	
Country	page 29
State/County/Region	page 29
City/Locality	page 29
Organization	page 29
Organizational Unit	page 29
Common Name	page 29

Entry	Reference page
SSL Certificate	
Server Certificate	page 30
CA Certificate	page 30
Station Hardware Settings	
Volume Settings	
Volume Settings	
Transmit Volume	page 31
Receive Volume	page 31
Ringtone Volume	page 31
Communication Settings	
Talk Timeout [sec] ♦	page 31
Camera Settings (Video Door Station only)	
Environmental Settings	
Backlight Compensation Adjustment	page 32
Low Light Sensitivity Adjustment	page 32
Color Settings	
Brightness ♦	page 32
Contrast ♦	page 32
Color ♦	page 32
LED Illumination Control	
During Call / Communication	page 32
While Monitored	page 32

Station Information

ID and Password

• ID and Password

Unique password recommended for each station.
Set a strong password that is difficult to guess.

User ID:♦

1-32 alphanumeric characters

User Password:♦

1-32 alphanumeric characters

ONVIF ID:

1-32 alphanumeric characters(*2)

ONVIF Password:

1-32 alphanumeric characters(*2)

RTSP ID:

1-32 alphanumeric characters(*3)

RTSP Password:

1-32 alphanumeric characters(*3)

(*2) ONVIF ID or ONVIF Password has not been set.
When using ONVIF, be sure to set ONVIF ID and ONVIF Password.
(*3) RTSP ID or RTSP Password has not been set.
When using RTSP, be sure to set RTSP ID and RTSP Password.

♦ This is a required setting.

Entry	Description	Settings	Default values
User ID ♦	Set the ID for login to this device.	1-32 alphanumeric characters “root” cannot be set.	Contact your system administrator.
User Password ♦	Set the password for login to this device.	1-32 alphanumeric characters	Contact your system administrator.
ONVIF ID (Video Door Station only)	Set the ID to access this station from 3rd party products using ONVIF.	1-32 alphanumeric characters	-
ONVIF Password (Video Door Station only)	Set the Password to access this station from 3rd party products using ONVIF.	1-32 alphanumeric characters	-
RTSP ID	Set the ID to access this station from 3rd party products using RTSP.	1-32 alphanumeric characters	-
RTSP Password	Set the Password to access this station from 3rd party products using RTSP.	1-32 alphanumeric characters	-



Notice

- The ONVIF port number is “10080” and the RTSP port number is “554.”
- Refer to “Viewing video from Door Station with 3rd party products (ONVIF) (→ page 33)” for information on connecting Video Door Station with a 3rd party product.

Language

•Language

If change 'Language', E-mail and System Log language will be changed. Web browser language is not changed.

Language:

English ▾

Entry	Description	Settings	Default values
Language	Select the language for e-mail and system log language. (Web browser language are not changed.)	<ul style="list-style-type: none">• Japanese• English• French• Spanish• Dutch• Traditional Chinese• Simplified Chinese	English

Time

•Time

Time Zone

Select time zone: (GMT-08:00) Pacific Standard Time (U.S.), Tijuana

Daylight Savings Time

Enable automatic daylight savings time: Yes No

NTP

Enable NTP: Yes No

Date and Time

Update button does not set station time.

Time: 2013 Year 1 Month 1 Day 00 Hour 00 Minute 00 Second Sync with PC

Apply Time to Station

■ Time Zone

Entry	Description	Settings	Default values
Select time zone	Select the time zone to be used.	Select from 99 regions	GMT-08:00 Pacific Standard Time (U.S.), Tijuana

■ Daylight Savings Time

Entry	Description	Settings	Default values
Enable automatic daylight savings time	Adjust the daylight saving time automatically to fit the region selected in "■ Select time zone."	<ul style="list-style-type: none"> • Yes • No 	No

■ NTP

Entry	Description	Settings	Default values
Enable NTP	Enable NTP server to retrieve the time. Configuring NTP server is required separately if using an NTP server. Contact your system administrator.	<ul style="list-style-type: none"> • Yes • No 	No

■ Date and Time

Pressing  will not show date and time settings on this device.

Click  to show it.

Entry	Description	Settings	Default values
Time	Set the current time for the station.	2012/1/1/00:00:00 - 2037/12/31/23:59:59  : Synchronized with the current time setting of the PC.	2013/1/1/00:00:00



Attention

If the power is turned off for at least 30 minutes, the time and date will revert back to the default setting. If this happens, set the time and date again. For this reason, it is recommended to use NTP. (Only applicable if NTP is connected and set-up with IX system.)

Network settings (Video Door Station only)

Video

• Video

Items marked [H.264 / AVC] or [Motion-JPEG] apply only to their respective Coding System.

SIP Channel

Coding System:	H.264 / AVC
Resolution:	320x240 (QVGA)
Frame Rate [fps]:	15
Select Profile [H.264 / AVC]:	Main
I-picture interval [H.264 / AVC]:	15 1-100
Bit rate [kbps] [H.264 / AVC]:	1024
Select Quality [Motion-JPEG]:	6

■ SIP Channel

Configure video settings when placing a call between stations, during communication, and when calling a VoIP Phone.

◆ This is a required setting.

Entry	Description	Settings	Default values
Coding System	Select the coding system for the video.	• H.264 / AVC • Motion-JPEG	H.264 / AVC
Resolution	Select the resolution for the video.	• 640x480 (VGA) • 320x240 (QVGA)	320x240 (QVGA)
Frame Rate [fps]	Select the frame rate.	1, 3, 5, 7.5, 10, 15, 20, 30	15
Select Profile [H.264 / AVC]	Select the profile for H.264/AVC.	• Baseline • Main • High	Main
I-picture interval [H.264 / AVC] ◆	Set the interval for transmitting pictures with H.264/AVC.	1-100	15
Bit rate [kbps] [H.264 / AVC]	Select the bit rate for H.264/AVC.	64, 128, 256, 384, 512, 768, 1024, 2048	1024
Select Quality [Motion-JPEG]	Select the image quality of Motion-JPEG.	1 (low) through 10 (high)	6



Attention

- When sending video to an VoIP Phone, configure to the same video settings as the VoIP Phone.
- Video is not sent when making an outgoing call to a VoIP Phone.
- After approximately 10 minutes following the start of an outgoing call, the frame Rate (fps) will automatically reduce to "5".
- The frame rate may be lower than the set value depending on the video being sent, the number of recipient stations, and the network environment.
- Make sure that the profiles of the stations of the IX system have the same settings.

ONVIF Transmit Channel

Second Video Encoder:	<input checked="" type="radio"/> Enable	<input type="radio"/> Disable
Coding System:	H.264 / AVC	
Resolution:	320x240 (QVGA)	
Frame Rate [fps]:	15	
Select Profile [H.264 / AVC]:	Main	
I-picture interval [H.264 / AVC]:♦	15	1-100
Bit rate [kbps] [H.264 / AVC]:	1024	
Select Quality [Motion-JPEG]:	6	

■ ONVIF Transmit Channel

Set when transmitting video using ONVIF.

These settings may be changed by ONVIF-compliant 3rd party products, if utilized. Refer to the manual of the 3rd party product to be used.

♦ This is a required setting.

Entry	Description	Settings	Default values
Second Video Encoder	Enable / Disable the dual stream function. Set to "Enable" when transmitting video through ONVIF.	<ul style="list-style-type: none"> Enable Disable 	Enable
Coding System	Select the coding system for the video.	<ul style="list-style-type: none"> H.264 / AVC Motion-JPEG 	H.264 / AVC
Resolution	Select the resolution for the video.	<ul style="list-style-type: none"> 640x480 (VGA) 320x240 (QVGA) 	320x240 (QVGA)
Frame Rate [fps]	Select the frame rate.	1, 3, 5, 7.5, 10, 15, 20, 30	15
Select Profile [H.264 / AVC]	Select the profile for H.264/AVC.	<ul style="list-style-type: none"> Baseline Main High 	Main
I-picture interval [H.264 / AVC] ♦	Set the interval for transmitting pictures with H.264/AVC.	1-100	15
Bit rate [kbps] [H.264 / AVC]	Select the bit rate for H.264/AVC.	64, 128, 256, 384, 512, 768, 1024, 2048	1024
Select Quality [Motion-JPEG]	Select the image quality of Motion-JPEG.	1 (low) through 10 (high)	6

**Attention**

- The frame rate may be lower than the set value depending on the video being sent, the number of recipient stations, and the network environment.

System Information

Custom Sound Registry

Register a maximum of 100 audio files to be used for call acknowledged tones (total length should not exceed approximately 200 seconds / approximately 3.2 MB).

•Supported file format

- File format: .wav
- Audio sample size: 16 bits
- Audio sample rate: 8 kHz
- Number of channels: One (mono)

•Custom Sound Registry			
#	Sound Name	Browse for .wav file (Less than 200 sec, cumulative)	Delete
1		<input type="button" value="Browse..."/>	<input type="checkbox"/>
2		<input type="button" value="Browse..."/>	<input type="checkbox"/>
3		<input type="button" value="Browse..."/>	<input type="checkbox"/>
4		<input type="button" value="Browse..."/>	<input type="checkbox"/>
5		<input type="button" value="Browse..."/>	<input type="checkbox"/>
6		<input type="button" value="Browse..."/>	<input type="checkbox"/>
7		<input type="button" value="Browse..."/>	<input type="checkbox"/>
8		<input type="button" value="Browse..."/>	<input type="checkbox"/>
9		<input type="button" value="Browse..."/>	<input type="checkbox"/>
10		<input type="button" value="Browse..."/>	<input type="checkbox"/>
11		<input type="button" value="Browse..."/>	<input type="checkbox"/>
12		<input type="button" value="Browse..."/>	<input type="checkbox"/>
13		<input type="button" value="Browse..."/>	<input type="checkbox"/>
14		<input type="button" value="Browse..."/>	<input type="checkbox"/>
15		<input type="button" value="Browse..."/>	<input type="checkbox"/>

■ How to upload

- 1) Click .
- 2) Select the audio file, click .
- 3) Click .



Notice

- The file name is automatically entered when the file is uploaded.
- If you are using the acknowledged tone, provide a silence period for the sound source.
- Sample files of custom sounds are provided on our website (<https://www.aiphone.net/support/>) for download and use as audio sources.

■ How to delete

- 1) Check the "Delete" box on the audio file to delete.
- 2) To delete click .

Call Settings ■

Called Stations

•Called Stations

Priority Setting

Priority:

Normal ▾

■ Priority Setting

Entry	Description	Settings	Default values
Priority	Set the priority of the call when the Call button is pressed.	<ul style="list-style-type: none"> Normal Priority Urgent 	Normal

Call Origination

•Call Origination

Call Acknowledged Settings

Ringback Tone:

Call pattern 1 ▾

Call Timeout [sec]♦

10-600 sec ▾ 60 sec

10-600 sec, Infinite (No timeout)

Ringback Tone Count [time(s)]:

Infinite ▾

1-20 time(s), Infinite (Keep ringing)

Busy Tone:

Busy tone ▾

Error Tone (Call failed):

Error sound ▾

■ Call Acknowledged Settings

♦This is a required setting.

Entry	Description	Settings	Default values
Ringback Tone	Select the ringback tone (tone heard at calling station when a call is placed).	<ul style="list-style-type: none"> Call pattern 1 Call pattern 2 Call pattern 3 Call pattern 4 Call pattern 5 Call pattern 6 Tremolo sound Busy tone On-hold tone Operation sound Error sound Select from the sound source registered in "Custom Sound Registry." 	Call pattern 1
Call Timeout [sec]♦	Set the call ring timer.	<ul style="list-style-type: none"> 10-600 sec (by 1 sec) Infinite: Ringing continues until the recipient responds 	10-600 sec (60 sec)

Call Origination (continued)

• Call Origination

Call Acknowledged Settings

Ringback Tone:	Call pattern 1		
Call Timeout [sec]:*	10-600 sec	60 sec	10-600 sec, Infinite (No timeout)
Ringback Tone Count [time(s)]:	Infinite		1-20 time(s), Infinite (Keep ringing)
Busy Tone:	Busy tone		
Error Tone (Call failed):	Error sound		

■ Call Acknowledged Settings

Entry	Description	Settings	Default values
Ringback Tone Count [time(s)]	Set the count of ringback tone.	<ul style="list-style-type: none"> • 1-20 times • Infinite: Ringback tone continues until the recipient responds. 	Infinite
Busy Tone	Select the tone that will be heard at the calling station when the called station is busy.	<ul style="list-style-type: none"> • Call pattern 1 • Call pattern 2 • Call pattern 3 • Call pattern 4 • Call pattern 5 • Call pattern 6 • Tremolo sound • Busy tone • On-hold tone • Operation sound • Error sound • Select from the sound source registered in "Custom Sound Registry." 	Busy tone
Error Tone (Call failed)	Select the tone that will be heard when a call fails.	<ul style="list-style-type: none"> • Call pattern 1 • Call pattern 2 • Call pattern 3 • Call pattern 4 • Call pattern 5 • Call pattern 6 • Tremolo sound • Busy tone • On-hold tone • Operation sound • Error sound • Select from the sound source registered in "Custom Sound Registry." 	Error sound

Function Settings

Door Release Settings



Attention

If the door release settings are changed, the release feature may no longer work.
If the settings are changed, contact the system administrator.

•Door Release Settings

Door Release Tone

Door Release Operating Tone:



Door Release Authorization

Authentication Key: 1-20 digits

■Door Release Tone

Entry	Description	Settings	Default values
Door Release Operating Tone	Set the tone that will be heard when the door is released.	<ul style="list-style-type: none"> • None • Call pattern 1 • Call pattern 2 • Call pattern 3 • Call pattern 4 • Call pattern 5 • Call pattern 6 • Tremolo sound • Busy tone • On-hold tone • Operation sound • Error sound • Select from the sound source registered in "Custom Sound Registry." 	Operation sound

■Door Release Authorization

Entry	Description	Settings	Default values
Authentication Key	Set the authentication key to allow control of the master station's door release output. Authentication key: When this matches the key of the other master station, control will be permitted.	1-20 digits	-

Contact Input Call

•Contact Input Call

Door Station Call Group Assignment

Input Number	Group Number	Priority
1	01	Normal

Call Acknowledged Settings

Ringback Tone:	Call pattern 2
Call Timeout [sec]:♦	10-600 sec 60 sec 10-600 sec, Infinite (No timeout)
Ringback Tone Count [time(s)]:	Infinite 1-20 time(s), Infinite (Keep ringing)

■ Door Station Call Group Assignment

Entry	Description	Settings	Default values
Group Number	Set the group number to be called when the contact input is triggered. Contact your system administrator regarding groups.	01 to 09	01
Priority	Set the priority of the call when the contact input is triggered.	<ul style="list-style-type: none"> Normal Priority Urgent 	Normal

■ Call Acknowledged Settings

♦ This is a required setting.

Entry	Description	Settings	Default values
Ringback Tone	Select the ringback tone when the contact input is triggered.	<ul style="list-style-type: none"> Call pattern 1 Call pattern 2 Call pattern 3 Call pattern 4 Call pattern 5 Call pattern 6 Tremolo sound Busy tone On-hold tone Operation sound Error sound Select from the sound source registered in "Custom Sound Registry." 	Call pattern 2
Call Timeout [sec] ♦	Set the call ring timer when the contact input is triggered.	<ul style="list-style-type: none"> 10-600 sec (by 1 sec) Infinite: Ringing continues until the recipient responds 	10-600 sec (60 sec)
Ringback Tone Count [time(s)]	Set the count of ringback tone.	<ul style="list-style-type: none"> 1-20 times Infinite: Ringing continues until the recipient responds 	Infinite

Paging Settings

•Paging Settings

Paging Pretone Setting

Pretone:

ON OFF

■ Paging Pretone Setting

Entry	Description	Settings	Default values
Pretone	Choose to enable the pretone function when the station is paged.	<ul style="list-style-type: none">• ON• OFF	ON

E-Mail Settings



Attention

The server must be set up to allow e-mail notifications to be sent.

If e-mail is not being received, contact network administrator to review the settings and confirm that e-mail is being sent.

•E-mail Settings

E-mail Addresses

Destination 1:	<input type="text"/>	1-64 alphanumeric characters
Destination 2:	<input type="text"/>	1-64 alphanumeric characters
Destination 3:	<input type="text"/>	1-64 alphanumeric characters

E-mail Event Trigger

Event	Destination Address		
	(1)	(2)	(3)
Normal call	Disable	Disable	Disable
Priority call	Disable	Disable	Disable
Urgent call	Disable	Disable	Disable
Call Failed	Disable	Disable	Disable
Error Occurred	Disable	Disable	Disable
Station Restart	Disable	Disable	Disable
Periodic Log Transmission	Disable	Disable	Disable
Periodic Log Transmit Time	00 <input type="button" value="Hour"/> 00 <input type="button" value="Minute"/>	00 <input type="button" value="Hour"/> 00 <input type="button" value="Minute"/>	00 <input type="button" value="Hour"/> 00 <input type="button" value="Minute"/>
Periodic Log Transmit Interval	1 day	1 day	1 day

[UTF-8] used for 'Subject' encoding; the subject may be garbled depending on mail server.

Event	Subject Text 1-64 alphanumeric characters
Normal call	
Priority call	
Urgent call	
Call Failed	
Error Occurred	
Station Restart	
Periodic Log Transmission	

Additional Settings

[UTF-8] used for 'Attachment Image Filename' encoding; the filename may be garbled depending on mail server.

Attach Image: Enable Disable If set to [Enable], an image will be attached when sending "Normal Call", "Priority Call", or "Urgent Call".

Attachment Image Filename: 1-64 alphanumeric characters

■ E-mail Addresses

Entry	Description	Settings	Default values
Destination 1 to 3	Set the e-mail address.	1-64 alphanumeric characters	-

■ E-mail Event Trigger

Set up which event triggers will send an e-mail message for each address.

Entry	Description	Settings	Default values
Normal call	An e-mail message will be sent when a normal call is made.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Priority call	An e-mail message will be sent when a priority call is made.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Urgent call	An e-mail message will be sent when an urgent call is made.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Call Failed	An e-mail message will be sent when a call fails.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Error Occurred	An e-mail message will be sent when a data communication error occurs.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Station Restart	An e-mail message will be sent when the station is restarted.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Periodic Log Transmission	Periodic Log will be sent via e-mail.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Periodic Log Transmit Time	Set time of day to send the log via e-mail.	From 00:00 to 23:59	00:00
Periodic Log Transmit Interval	Set how often the log will be sent via e-mail.	Every 1-7 days	1 day

Configure the subject of the e-mail message for each e-mail event trigger.

Entry	Description	Settings	Default values
Subject Text	Set the subject text of e-mail message for each trigger.	1-64 alphanumeric characters	-

■ Additional Settings (Video Door Station only)

Entry	Description	Settings	Default values
Attach Image	Using the "E-mail Event Trigger," configure the settings for attaching a still image taken by the Video Door Station camera to an e-mail, sent when making a normal call, priority call, or urgent call.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Attachment Image Filename	Set the name of the image file that was attached.	1-64 alphanumeric characters	-



Attention

UTF-8 encoding is used for the "Subject Text" and "Attachment Image Filename." Depending on the e-mail client, the characters may appear incorrectly.

CSR

Generate a signature request (CSR) to submit when requesting a server certificate from a certificate authority (CA).

•CSR

Country (*)	<input type="text"/>	The two-letter code
State/County/Region (*)	<input type="text"/>	1-128 alphanumeric characters
City/Locality	<input type="text"/>	1-128 alphanumeric characters
Organization (*)	<input type="text"/>	1-64 alphanumeric characters
Organizational Unit	<input type="text"/>	1-64 alphanumeric characters
Common Name	<input type="text" value="192.168.1.160"/>	1-64 alphanumeric characters
(*)Required for CSR.		
<input type="button" value="Create"/>		

How to generate a signature request (CSR)

- 1** Enter each item.
- 2** Click .
- 3** Specify the save location and store your created file in it.
 - The default file name is “CSR.” Change the file name if it is necessary.

■ Country

Entry	Description	Settings	Default values
Country	Set the country name.	The two letter abbreviation	-

■ State/County/Region

Entry	Description	Settings	Default values
State/County/Region	Set the prefecture name.	1-128 alphanumeric characters	-

■ City/Locality

Entry	Description	Settings	Default values
City/Locality	Set the city/ward/town/village name.	1-128 alphanumeric characters	-

■ Organization

Entry	Description	Settings	Default values
Organization	Set the organization name.	1-64 alphanumeric characters	-

■ Organizational Unit

Entry	Description	Settings	Default values
Organizational Unit	Set the division name.	1-64 alphanumeric characters	-

■ Common Name

Entry	Description	Settings	Default values
Common Name	Set the common name.	1-64 alphanumeric characters	The station's IP address is listed

SSL Certificate

Upload the Server Certificate received from the Certificate Authority (CA) as well as the CA certificate.

•SSL Certificate

Server Certificate	<input type="button" value="Browse..."/>
CA Certificate	<input type="button" value="Browse..."/> <input type="button" value="Upload"/>



Attention

- When uploading the SSL certificate, restart the station. This may take approx. 10 minutes in total. The station will not function until complete.

How to upload an SSL Certificate

- 1 Click in the Server Certificate to select a file.
- 2 Click in the CA Certificate (if required) to select a file.
- 3 Click to upload the server certificate and CA certificate.
 - When uploading is completed, the station will restart.

Station Hardware Settings

Volume Settings

• Volume Settings

Volume Settings

Transmit Volume:	10
Receive Volume:	10
Ringtone Volume:	10
VoIP Phone Volume Adjustment:	No Adjustment

■ Volume Settings

Entry	Description	Settings	Default values
Transmit Volume	Set the transmit volume during communication or monitoring.	1-10	10
Receive Volume	Set the receive volume during communication or paging. The volume for ringback tone will be changed as well	1-10	10
Ringtone Volume	Set the tone volume (ringtone, pretone, etc.)	0: Mute, 1-10	10
VoIP Phone Volume Adjustment	Select the volume adjustment between VoIP Phone and IX stations.	<ul style="list-style-type: none"> -12dB from VoIP, +12dB to VoIP -6dB from VoIP, +6dB to VoIP No Adjustment +6dB from VoIP, -6dB to VoIP +12dB from VoIP, -12dB to VoIP 	No Adjustment

Communication Settings

• Communication Settings

Talk Timeout [sec]♦ 30-600sec ▾ 60 sec 30-600 sec, Infinite (No timeout)

♦ This is a required setting.

Entry	Description	Settings	Default values
Talk Timeout [sec]♦	Set the talk timeout.	<ul style="list-style-type: none"> 30-600 sec (by 1 sec) Infinite: Communication continues until the communication is terminated. 	60 sec

Camera Settings (Video Door Station only)

• Camera Settings

Environmental Settings

Backlight Compensation Adjustment: Enable Disable
 Low Light Sensitivity Adjustment: Enable Disable

Color Settings

Brightness: 1-100
 Contrast: 1-100
 Color: 1-100

LED Illumination Control

During Call / Communication: Enable Disable
 While Monitored: Enable Disable

■ Environmental Settings

Entry	Description	Settings	Default values
Backlight Compensation Adjustment	During an outgoing call or monitoring, video with backlight compensation adjustment will be sent to the destination station. The adjustment can be removed through operation by the destination station.	<ul style="list-style-type: none"> • Enable • Disable 	Disable
Low Light Sensitivity Adjustment	Send an image that low light sensitivity compensation was performed to the other station, when an outgoing call is made or the station is being monitored and the area around the other station is dark (such as at night). The compensation can be removed on the other station.	<ul style="list-style-type: none"> • Enable • Disable 	Disable

■ Color Settings



Attention

If these settings are changed while video is displayed, the changes will not be reflected until the video is accessed again.

♦ This is a required setting.

Entry	Description	Settings	Default values
Brightness ♦	Set the brightness of the picture.	1 (dark) to 100 (bright)	50
Contrast ♦	Set the contrast of the picture.	1 (dull) to 100 (vivid)	50
Color ♦	Set the color of the picture.	1 (weak) to 100 (strong)	50

■ LED Illumination Control

Entry	Description	Settings	Default values
During Call / Communication	Activate LED illumination during communication when the ambient lighting is dark.	<ul style="list-style-type: none"> • Enable • Disable 	Enable
While Monitored	Activate LED illumination while being monitored when the ambient lighting is dark.	<ul style="list-style-type: none"> • Enable • Disable 	Disable

Viewing video from Door Station with 3rd party products (ONVIF)

Video Door Station supports the ONVIF interface standard “ONVIF profile S.”

View video from Door Station camera with a 3rd party product supporting the ONVIF specification. (For products with confirmed interoperability, refer to our Web site “<https://www.aiphone.net/>.”)



Notice

- Video from the Door Station camera cannot be viewed simultaneously by more than two products from other manufacturers.

Configuring the station so video can be viewed with a product by another manufacturer

1 Select “Enable” for “Second Video Encoder” ([→ page 20](#))



Attention

Set up “2.5.2. Video Encoder 2” ([→ page 20](#)) according to the specification of the product.

2 Register Video Door Station on the product.

- Enter the following as required.
 - ONVIF ID: Configure in “ONVIF ID (Video Door Station only) ([→ page 16](#))”
 - ONVIF Password: Configure in “ONVIF Password (Video Door Station only) ([→ page 16](#))”
 - ONVIF port number: 10080
 - RTSP ID: Configure in “RTSP ID ([→ page 16](#))”
 - RTSP Password : Configure in “RTSP Password ([→ page 16](#))”
 - RTSP port number: 554
- For how to register, refer to the instruction manual of the product to be registered.

Specifications

Power	Power-over-Ethernet (IEEE 802.3af Class 0)
Consumption current	IX-DA: Standby 35mA, maximum 110mA, IX-DB: Standby 35mA, maximum 80mA, IX-BA: Standby 35mA, maximum 70mA, IX-BB: Standby 35mA, maximum 60mA
Communication	Hands-free
Minimum illumination (Video Door Station only)	5 lux
LAN	Ethernet (10BASE-T, 100BASE-TX)
Audio codec	G.711
Video codec (Video Door Station only)	H.264 / AVC, Motion-JPEG
Protocol	IPv4, IPv6, TCP, UDP, SIP, HTTP, HTTPS, RTSP, RTP, RTCP, IGMP, MLD, SMTP, FTP, DHCP, NTP, DNS
Number of called stations	20 stations
Operating temperature	-10 °C to +60 °C (+14 °F to +140°F)
Materials	Fire-retardant resin
Color	Hardware: flat black, Panel: silver
Size	H: 130 mm (5-1/8") , W: 97 mm (3-13/16") , D: 42 mm (1-11/16")
Mass	IX-DA: Approx. 280 g (0.62 lbs.), IX-DB: Approx. 290 g (0.64 lbs.), IX-BA: Approx. 270 g (0.60 lbs.), IX-BB: Approx. 280 g (0.62 lbs.)

Maintenance

Clean the unit gently with a soft, dry cloth. If difficult to clean, dip a soft cloth in neutral detergent diluted with water, wring it out well, and then clean unit.



Attention

Do not use chemicals such as benzene or paint thinner. You may damage the surface of the device, or cause discoloration.

Technical Support

If problems occur during the use of the system, please visit our website <https://www.aiphone.net/>.

Notice regarding software

Use of the software installed on this product has received direct or indirect authorization from third parties.

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This product includes software components subject to the GPL/LGPL.

Customers can obtain, modify, and re-distribute the source code of the software components according to the GPL/LGPL.

Please see the website below for how to obtain sequence GPL/LGPL of this source code.

<http://www.aiphone.co.jp/data/software/source/gpl/download/ix/>

----- Hereafter referred to as the link -----

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(4)this software is based in part on the work of the Independent JPEG Group.

(5)this software is based in part on the work of the FreeType Team.

Warranty

Aiphone warrants its products to be free from defects of material and workmanship under normal use and service for a period of two years after delivery to the ultimate user and will repair free of charge or replace at no charge, should it become defective upon which examination shall disclose to be defective and under warranty. Aiphone reserves unto itself the sole right to make the final decision whether there is a defect in materials and/or workmanship; and whether or not the product is within the warranty. This warranty shall not apply to any Aiphone product which has been subject to misuse, neglect, accident, power surge, or to use in violation of instructions furnished, nor extended to units which have been repaired or altered outside of the factory. This warranty does not cover batteries or damage caused by batteries used in connection with the unit. This warranty covers bench repairs only, and any repairs must be made at the shop or place designated in writing by Aiphone. This warranty is limited to the standard specifications listed in the operation manual. This warranty does not cover any supplementary function of a third party product that is added by users or suppliers. Please note that any damage or other issues caused by failure of function or interconnection with Aiphone products is also not covered by this warranty. Aiphone will not be responsible for any costs incurred involving on site service calls. Aiphone will not provide compensation for any loss or damage incurred by the breakdown or malfunction of its products during use, or for any consequent inconvenience or losses that may result.

The object area of  is the EU.

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



<https://www.aiphone.net/>

AIPHONE CO., LTD., NAGOYA, JAPAN

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