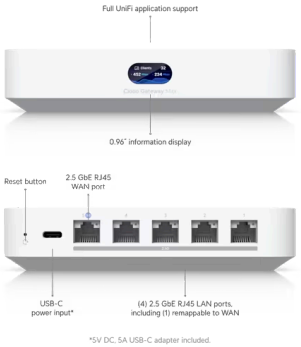


Cloud Gateway Max

UCG-Max







Overview

Dimensions	141.8 x 127.6 x 30 mm (5.6 x 5 x 1.2")
UniFi Application Suite	
Network ⓘ	✓
Protect ⓘ	✓
Access ⓘ	✓
Talk ⓘ	✓

Managed UniFi Devices	30+
Managed Cameras	(15) HD (8) 2K (5) 4K
Managed Access Hubs ⓘ	50
Simultaneous Users Connected	300+
Max. WAN Port Count	4
Default WAN Ports	(1) 2.5 GbE RJ45
Port Layout	
2.5 GbE RJ45	5 (2.5G/1G/100M/10M)
IDS/IPS Throughput	2.3 Gbps ⓘ
Form Factor	Compact desktop

Security

Stateful Firewall	✓
Application-Aware Layer 7 Firewall	✓
DPI & Traffic Identification	✓
Zone-Based Firewall Advanced Filtering (Regions, Domains, Apps)	✓
Content Filtering	✓
Intrusion Prevention (IPS/IDS)	✓
Ad Blocking	✓
IDS/IPS Signatures	55,000+ with CyberSecure
VLAN/Subnet-based Traffic Segmentation	✓

VPN & SD-WAN

License-Free SD-WAN	✓

Site Magic	✓
IPsec	✓
OpenVPN	✓
VPN Server	
Identity Endpoint One-Click VPN	✓
Teleport Zero-Configuration VPN	✓
WireGuard	✓
OpenVPN	✓
L2TP	✓
VPN Client	
OpenVPN	✓
WireGuard	✓

Networking

Multi-WAN Load Balancing	✓
Dynamic Routing	
OSPF	✓
BGP	✓
Advanced QoS	✓
Multicast DNS (mDNS)	✓
Advanced NAT (SNAT / DNAT / Masquerade / NAT Pooling / 1-to-1 NAT)	✓
Integrated RADIUS Server	✓
RADIUS over TLS (RadSec)	✓
Additional Internet Failover with UniFi LTE Backup	✓
Internet Quality and Outage Reporting	✓

Policy-based WAN and VPN Routing	✓
Customizable DHCP Server	✓
IPv6 ISP Support	✓
IGMP Proxy	✓
Virtual Network Override	✓
All Traffic Flows	✓

Hardware

NVR Storage	Selectable NVMe SSD up to 2 TB ⓘ
Max. Power Consumption	16.1W
Power Method	USB type C (5V DC/5A)
Power Supply	USB type C (5V DC/5A) (Adapter included)
Supported Voltage Range	100–240V AC
Heat Dissipation	55 BTU/hr
Processor	Quad-core ARM® Cortex®-A53 at 1.5 GHz
System Memory	3 GB
Weight	Without SSD: 460 g (1 lb) With SSD: 519 g (1.1 lb)
Enclosure Material	Polycarbonate
LCM Display	0.96" status display
Management	Ethernet Bluetooth
LEDs	
Ethernet	✓
Button	(1) Factory reset
ESD/EMP Protection	Air: ± 8kV, contact: ± 4kV
Ambient Operating Temperature	-10 to 40° C (14 to 104° F)
Ambient Operating Humidity	5 to 95% noncondensing

Certifications	CE, FCC, IC, Anatel: 09004-24-08356, SRRC

Software

Application Requirements	
Mobile App	UniFi iOS™ and Android™: Version 10.17.2 and later

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